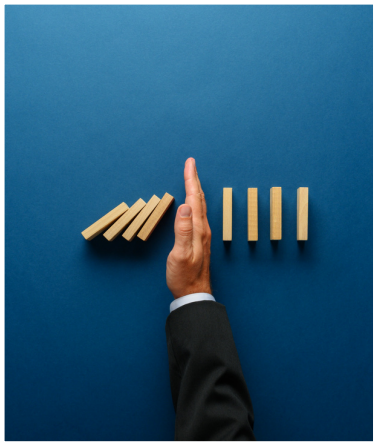


CRISIS MANAGEMENT IN HIGH-STAKES ENVIRONMENTS

Live Virtual

A DYNAMIC ONE DAY LIVE VIRTUAL MASTERCLASS DESIGNED TO EQUIP LEADERS TO NAVIGATE CRISES WITH CLARITY AND CONFIDENCE, MAKE EFFECTIVE DECISIONS UNDER PRESSURE, AND LEAD RESILIENT TEAMS.



SARKIS MAZRAANI

RISK MANAGEMENT TRAINER

IN HIGH-PRESSURE SITUATIONS, EFFECTIVE LEADERSHIP RELIES ON CLEAR DECISIONS, STRONG COMMUNICATION, AND BUILDING TEAM RESILIENCE.



IDRAK
EMPOWERING TALENTS



SCAN TO REGISTER

WHO SHOULD ATTEND?

SENIOR EXECUTIVES, GENERAL MANAGERS, DEPARTMENT HEADS, TEAM LEADERS, RISK MANAGERS, COMPLIANCE OFFICERS, OPERATIONS MANAGERS, HR MANAGERS, PROJECT MANAGERS, HIGH-POTENTIAL FUTURE LEADERS

WHAT WILL WE COVER?

SESSION 1: UNDERSTANDING CRISIS AND LEADERSHIP RESPONSE

- NATURE AND TYPES OF ORGANIZATIONAL CRISES
- PSYCHOLOGICAL RESPONSES: FIGHT, FLIGHT, FREEZE
- IMPACT OF PRESSURE ON PERCEPTION AND JUDGMENT
- INTRODUCTION TO CRISIS LEADERSHIP ROLES
- ALIGNING LEADERSHIP BEHAVIOR WITH CRISIS DEMANDS
- REFLECTION EXERCISE ON PERSONAL LEADERSHIP STYLE



SESSION 2: DECISION-MAKING AND COMMUNICATION IN CRISIS

- STRUCTURED DECISION-MAKING FRAMEWORK UNDER PRESSURE
- IDENTIFYING AND AVOIDING COGNITIVE BIASES
- BALANCING SPEED AND ACCURACY IN DECISIONS
- PRINCIPLES OF EFFECTIVE CRISIS COMMUNICATION
- MESSAGE STRUCTURING: WHAT, WHEN, AND HOW TO COMMUNICATE
- PRACTICAL COMMUNICATION EXERCISE

SESSION 3: LEADING TEAMS AND BUILDING RESILIENCE

- MANAGING TEAM EMOTIONS AND MAINTAINING MORALE
- UNDERSTANDING EMOTIONAL CONTAGION IN LEADERSHIP
- APPLYING THE STABLE MODEL IN CRISIS SITUATIONS
- BUILDING TRUST AND PSYCHOLOGICAL SAFETY
- KEY FACTORS OF RESILIENT TEAMS
- TEAM RESILIENCE DIAGNOSTIC AND ACTION PLANNING EXERCISE



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