

PUBLIC COURSES SERIES 2024

Emotional and Conversational Intelligence

for High Performance Leadership and
Workplace Excellence



DATE
MAY. 23, 2024

EARLY BIRD
DISCOUNT
KWD 105



LOCATION
5 STARS HOTEL
KUWAIT



DELIVERED BY
Nicole Smart



IDRAK



COURSE CONTENT

Dive into the realm of Emotional and Conversational Intelligence for High-Performance Leadership and Workplace Excellence. This course offers a deep understanding of the following:

- Dr. Daniel Goleman's Emotional Intelligence quadrants,
- Neurochemistry of communication
- Judith Glaser's Conversational Intelligence
- Enhancing self-awareness
- The power of perception
- Mastering leadership styles for effective team development.

Participants will engage in self-assessments and stakeholder analysis to identify personal strengths, challenges, opportunities, and threats, fostering a transformative leadership journey.



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